

PUBLIC CONSULTATIONS

CONSULTATION	OBJECTIVE	MECHANISM	TIMING	AUDIENCE
ESB Networks Engagement Strategy and Plan 2021	Seek feedback on ESB Networks' proposed engagement strategy and plan for 2021 such that it is fully informed and shaped by both our business and stakeholders needs	ESB Networks Consultation	22 nd December 2020 – 12 th February 2021	All
ESB Networks 2020-2030 Strategy	Gather insights on ESB Networks' strategy to 2030, which sets a broad framework for how we intend to navigate the next ten years, delivering on the government Climate Action Plan	ESB Networks Consultation	Q4 2021	All
ESB Networks Report on Stakeholder Engagement in 2020	Describe and capture our stakeholder engagement approach and activities during 2020 and seek stakeholder views and feedback on our engagement performance for 2020	ESB Networks Consultation	23 rd March 2021- 30 th April 2021	All
ESB Networks Engagement Strategy and Plan 2022	Seek feedback on ESB Networks' proposed engagement strategy and plan for 2022 such that it is fully informed and shaped by both our business and stakeholders needs	ESB Networks Consultation	Q4 2021	All
Distribution Annual Performance Report 2020	Seek stakeholder feedback on Distribution Annual Performance Report 2020	ESB Networks Consultation	August 2021	All
Joint TSO and TAO Investment Planning and Delivery Report 2020	Seek stakeholder feedback on TSO and TAO Electricity Transmission Performance Report 2020	ESB Networks/EirGrid Consultation	August 2021	All
Joint TSO and TAO Electricity Transmission Performance Report 2020	Seek Stakeholder feedback on TSO and TAO Investment Planning and Delivery Report 2020	ESB Networks/EirGrid Consultation	August 2021	All



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Public Safety Strategy	Gather stakeholder input to help shape and develop ESB Networks' Public Safety Strategy	ESB Networks Consultation	July 2021	All
National Network, Local Connections Programme Consultation documents going live in early October to get insights on key high-level design of the programme	Ensure that effective and accessible proposals are developed, based on a strong customer and stakeholder voice in setting the direction of the National Network, Local Connections Programme	ESB Networks Consultations	Q4 2021	Target audience is industry (generation, supply, technology and disruptors) Community representative groups
Smart Metering Programme	Customer sentiment and satisfaction surveys for the programme	Customer sentiment surveys throughout the year Track customer satisfaction with the meter installation process	Quarterly	Members of the public Customers who have had a smart meter installed.
Innovating to Transform the Electricity Network	Consultation to share information on ESB Networks' innovation strategy, projects and activities	ESB Networks Consultation	February 2021	All



PUBLICATIONS

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Stakeholder Newsletter	To provide regular updates and overview of engagement activities/ opportunities between ESB Networks and stakeholders	Quarterly newsletter emailed to relevant stakeholders and link on ESB Networks website to subscribe	Quarterly	All
Response paper on ESB Networks Engagement Strategy and Plan 2021	To summarise stakeholder feedback received during the consultation process and explain how ESB Networks will respond, adjust and implement any necessary changes to Engagement Plans for 2021	Publication on ESB Networks' website	May 2021	All
Response paper on ESB Networks Report on Stakeholder Engagement in 2020	To summarise the responses received during the consultation process and explain how ESB Networks will respond to this feedback	Publication on ESB Networks' website	May 2021	All
2020 Annual Environmental Performance Report	Annual summary of information on the environmental and sustainability aspects of our business	Publication on ESB Networks' website	June 2021	All
Distribution Annual Performance Report 2020	Annual summary of the Distribution System Operator's activities over the previous calendar year	Publication on ESB Networks' website	August 2021	All
Joint TSO and TAO Investment Planning and Delivery Final Report 2020	Final CRU Approval on TSO and TAO Investment Planning and Delivery 2020	Publication on ESB Networks' website	August 2021	All
Joint TSO and TAO Electricity Transmission Performance Final Report 2020	Final CRU Approval on TSO and TAO Electricity Transmission Performance Report 2020	Publication on ESB Networks' website	August 2021	All



PUBLICATIONS

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Electrification of Heat and Transport Final Strategy Document (post 2020 consultation)	To outline ESB Networks' strategy for the electrification of Heat and Transport which was developed through consultation with key stakeholder groups during 2020	Publication on ESB Networks' website	December 2021	All
National Network, Local Connections Programme: A range of key high-level design and project development decisions, relating to power system capabilities and requirements, market design, signalling and data exchange and project roadmap	Provide customers and stakeholders with relevant technical and roadmap information, to enable their future participation in active system management products and services, and pilot activities	Publications on ESB Networks' website	Q3 – Q4 2021	Customers and communities Energy and renewables sector Technology sector
Public Safety Strategy	Inform and educate the public about safe behaviours in relation to the electricity distribution network	Publication on ESB Networks' website	August 2021	All
Smart Metering Programme	Video to 'How to Read Your New Meter' to help customers read their new meter and support the provision of new smart services from electricity suppliers Video to provide customers with a guide about the smart meter installation process.	Video uploaded on ESB Networks' website	On-going	Customers, supplier's stakeholders
Response Paper on Innovating to Transform the Electricity Network	To provide ESB Networks response to feedback received on the Innovating to Transform the Electricity Network 2021 consultation	Publication on ESB Networks' website	March 2021	All



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Heat Capacity Maps	Provide an indication of available network capacity for new demand and generation customers	Interactive map on ESB Networks' website	Ongoing	All
Community-led renewable energy projects guidebook	Increase customer knowledge of the connection process, CRU policies and to highlight the lower barrier to entry for community-led projects	Publication on ESB Networks' website	December 2020	Customers and stakeholders
18 Month Innovation Programme	To share our rolling 18 Month Innovation Programme that aligns with ESB Networks strategic objectives and our commitment to the Climate Action Plan targets.	Publication on ESB Networks' Website	Jan & July 21	Customers and Stakeholders
Innovation Project Reports	Share learnings and benefits from our Innovation projects through the publication project progress and Close-Out reports	Publication on ESB Networks' Website	Ongoing	Customers and Stakeholders





PATHWAYS TO ENGAGEMENT				
ACTIVITY	OBJECTIVE	MECHANISM	TIMING	AUDIENCE
Customer and Society Panel	Provide an opportunity for a critical external perspective (and sounding board) on our business planning and engagement activities and enable us to consider feedback and suggestions	Bi-annual meeting	April and November 2021	Domestic, Vulnerable, Business, large industry Suppliers and Generators Major Renewables, Sustainability, Community and Climate, Safety, Emergency response, Infrastructure development, Housing, Farming, Academia (Skills, Youth)
Innovation Panel	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects and activities.	Bi-annual meeting	23 rd March 2021 & 22 nd September 2021	Micro/Mini generation E-Heat and E-Transport Energy Flexibility and Storage Bodies Academic/ Research Industry Consultants Renewable Electricity Sector Energy Agencies/ Authorities Equipment/Systems Manufacturers Electricity Suppliers Renewable Electricity Sector Utility/TSO



PATHWAYS TO ENGAGEMENT				
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National Network, Local Connections Programme	Seek stakeholder & customer insights on shaping the delivery of the National Network, Local Connections Programme Consultation on key high-level design and development issues: establish research / evidence-based understanding of relevant customer preferences Ensure that key high-level design and project development decisions are informed by customer and stakeholder voices	3rd party focus groups with key stakeholder and customer segments Focus groups and surveys Road table consultations	Q2 – Q4 2021 Q2 – Q4 2021	Customers and communities 15 focus groups delivered over a wide range of our target segments Energy and renewables sector Technology sector
ESB Networks Strategic Webinar Series	Provide high level engagement opportunity on ESB Networks' business strategy and plans	Series of targeted interactive webinars on various topics	Q1 – Q2 2021	All
	Powering the Change		January 27 th	
	Grid Investment Study		February 9 th	
	Electrification of Heat and Transport		March 9 th	
	Connecting Community-Led Renewable Energy Projects		April 13 th	
	Transforming Energy Systems for a Low Carbon Future		May 11 th	



PATHWAYS TO ENGAGEMENT				
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Innovation Spring and Autumn Series of Webinars	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes	Series of targeted interactive webinars as informed by stakeholders	Q2 and Q4 2021	All
Spring Innovation series	Compact Standard Modules for Electric Vehicle Charging, Embedded Generation Interface Protection (EGIP) & HV Connections	MS Teams webinar	May 12th 12pm–1pm	All
	Electrification '25 – EV Ready	MS Teams webinar	May 18th 11am–12pm	All
	Delivering a Network for the Future - Active System Management	MS Teams webinar	May 27th 11am – 12pm	All
Autumn Innovation series	ESB Networks Innovation Project Portfolio and Pipeline	MS Teams webinar	28th th September 2021	All
	Dingle Electrification Project	MS Teams Webinar	7 th October 2021	All
	National Network Local Connections Programme	MS Teams Webinar	14 th October 2021	All





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Distribution Code Review Panel (DCRP)	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP). The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO	Quarterly meetings	Q1 – Q4 2021	Members of the DCRP - representative of various types of Users of the Distribution System, plus the DSO, TSO and the CRU
Smart Metering Programme	<p>Industry engagement:</p> <ul style="list-style-type: none"> • Industry Liaison Group (ILG) • Communications & Engagement Working Group (CEWG). <p>Working groups:</p> <ul style="list-style-type: none"> • smart meter technical working group • one-to-one engagement sessions with industry participants to define and support Phase 2 of the programme <p>Customer engagement:</p> <ul style="list-style-type: none"> • direct communication – customers whose meter are scheduled for an exchange receive two letters in advance. • Responding to individual customer enquiries 	<p>Conference call</p> <p>Ongoing meetings</p> <p>Letters/information booklet</p> <p>Written responses</p> <p>Multi-channel approach</p> <p>Programme briefings</p>	<p>Monthly meetings</p> <p>Regular/ad hoc</p> <p>Pre -installation</p> <p>Ad hoc</p> <p>Ongoing</p> <p>Areas by area in advance of local deployment</p>	<p>CRU, DECC, SEAI & electricity suppliers</p> <p>Industry participants</p> <p>Customers whose meters are scheduled to be upgraded.</p> <p>Individual customers</p> <p>All</p> <p>Elected representatives</p>





PATHWAYS TO ENGAGEMENT

ACTIVITY	OBJECTIVE	MECHANISM	TIMING	AUDIENCE
Smart Metering Programme (continued)	Public awareness & stakeholder engagement: <ul style="list-style-type: none"> • awareness campaign via targeted media campaigns supported by updates on our website • briefings to national and local elected representatives and other stakeholders 			
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction	Quarterly meetings	January, April, July	CIF, HSA, LGMA, Engineers Ireland, SOLAS, Government Departments
Farm Safety Partnership Advisory Committee	Promote best practice of farm electricity safety in farming	Quarterly meetings	January, March, May, June, July	Teagasc, FBD, HSA, Department of Agriculture
Safety Joint Utility Forum	Share safety best practice and learnings across utilities	Bi-annual meeting	Monthly	Public utilities, GNI, EIR, Irish Water
FlexTech (Flexible Technology Integration Initiative)	Remove barriers to renewable integration across five work streams i.e. Hybrid, Storage, Large Energy Users, Demand Side Management, Small Scale and Renewable Generation	Regular monthly meetings or more frequent dependent on project/workstream engagement	Monthly	EirGrid, NIE Networks, SONI (Plus, engagement with Industry and CRU through separate planned forums)
Community – led Renewables Energy Liaison Panel	Introduce the initiatives being provided by ESB Networks to assist community-led renewable energy projects	Regular engagement with stakeholders in relation to the connection of community-led renewable energy projects, (website, FAQ dedicated email)	(Plus, engagement with Industry and CRU through separate planned Forums)	Renewable Energy sector/communities



PATHWAYS TO ENGAGEMENT				
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Enduring Connection Policy I2 Industry Body Update	Presented progress to date on ECP2.1 and update on ECP2.2 application window opening	MS Teams Meeting	2nd September	Renewable Energy Industry Body Representatives
Lean Connections Project Engagement	Engagement with key stakeholder groups on the development of the Lean Connections Project	Bilateral meetings, workshops and webinars	Ongoing	All
The Dingle Project - Lessons Learned and Information Sharing Engagements	Sharing and dissemination of Lessons Learned from the Dingle Electrification Project	Dingle On Site Stakeholder Visits, On Site Community Event & Webinars	5 th Oct – 10 th Dec 2021	All
MV EGIP Modular Substation Showcase visits	Showcase final module to industry and public stakeholders who indicated an interest in ESB Networks' progress in Module build and standardised design. Presenting the new EGIP Module construction and will be promoting uptake of this innovative module design to MV generation customers as the preferred MV connection option to choose in future generation projects	Series of interested stakeholder visits	October/November 2021	State industry stakeholders ranging from generation customers to regulatory bodies

