



NETWORKS

MEET YOUR NEW SMART METER



METER BY METER WE'RE GETTING YOUR AREA READY FOR A LOW CARBON FUTURE.

We would like to thank you for your co-operation and patience while we installed a new smart meter at your property.

ESB Networks, as part of the National Smart Metering Programme, is upgrading all electricity meters in homes and businesses across Ireland. Smart meters are also used for all new connections.

What are smart meters?

Smart meters use digital technology and will connect over the 2G mobile phone network to give you access to accurate information on your energy usage and significantly reduce the need for estimated bills.

Smart meters will enable you to avail of smart products and services offered by electricity supply companies. The upgrade will bring a range of benefits to households, businesses, the environment and the economy.

What's next?

The opening reading on your smart meter has been captured and will be sent to your supplier. If you already had a meter at your property, your final reading will also be sent to your supplier.

When will my meter be up and running?

Over the next 30 days, your smart meter will establish its connection to our secure communications network. Once this process is completed, your meter will send us its readings automatically, significantly reducing the need for estimated bills. You will then also be able to access new smart services offered by electricity suppliers.

How can I access smart services?

You can contact your current electricity supplier or any other electricity supply company to enquire about what smart services are available to you.

Do I have to pay for my new meter?

There is no additional charge for upgrading your meter. Like other meter upgrades, the cost is included in your existing charges for use of the electricity network.

How do I read my meter?

The digital display screen on your smart meter shows your current meter reading in kilowatt-hours (kWh).

To read the new meter, note the figures on the screen before “kWh” from left to right, including all digits.

Further information on how to read your meter's additional screens is available at www.esbnetworks.ie/smartmeter where you will find our 'How to Read your Meter' video.





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ESB Networks Contact Details

Smart Meter Telephone Line
1800 928 123 / 01 698 5005

ESB Networks 24-hour Emergency:
1800 372 999 / 021 238 2410

Email: esbnetworks@esb.ie

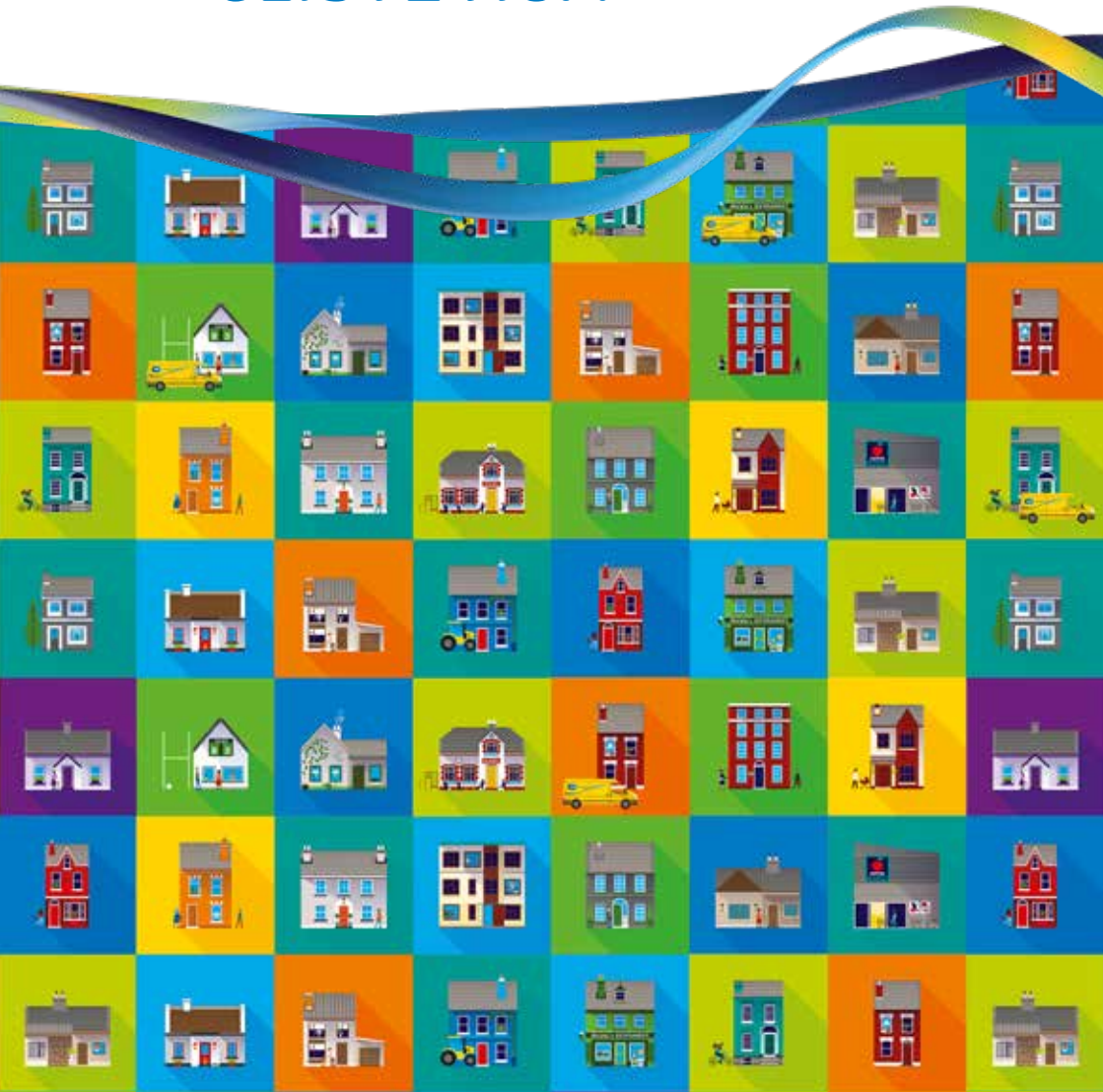
Web: esbnetworks.ie/smartmeter





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CUIR EOLAS AR DO MHÉADAR CLISTE NUA



MÉADAR AR MHÉADAR, TÁIMID AG ULLMHÚ DO CHEANTAIR DON SAOL AR BHEAG-ASTÚ CARBÓIN .

Is mian linn buíochas a ghabháil leat as ucht comhoibriú linn fad agus a bhí méadar cliste nua á fheistiú againn i d'áitreabh.

Mar chuid den Chlár Náisiúnta um Méadrú Cliste, tá ESB Networks ag uasghrádú na méadar leictreachais uile i dtithe agus i ngnóthais ar fud na hÉireann. Tá méadair chliste á n-úsáid le haghaidh naisc nua chomh maith.

Céard is méadar cliste ann?

Úsáideann méadair chliste teicneolaíocht dhigiteach agus an líonra móibíleach 2G le heolas cruinn a thabhairt duit maidir leis an bhfuinneamh a úsáideann tú agus leis an ngá le billí measta a laghdú go suntasach freisin.

A bhuíochas leis an méadar cliste beidh tú in ann leas a bhaint as táirgí agus seirbhísí cliste a bheidh á gcur ar fáil ag na comhlachtaí soláthair leictreachais. Is iomaí buntáiste a bheidh ann do theaghlaigh, do ghnóthais, don chomhshaol agus don gheilleagar araon.

Céard é an chéad chéim eile?

Tá an léamh tosaigh ó do mhéadar cliste breactha síos againn agus seolfar chuig do sholáthraí é.

Más rud é go raibh méadar agat san áitreabh cheana féin, seolfar do léamh deiridh chuig do sholáthraí chomh maith.

Cathain a bheidh mo mhéadar ag feidhmiú?

Faoi cheann 30 lá, beidh nasc déanta ag do mhéadar cliste lenár líonra cumarsáide slán. A luaithe a bheidh an próiseas sin curtha i gcrích, tosóidh do mhéadar ag seoladh léamha chugainn go huathoibríoch, rud a fhágann go mbeidh ré an bhille mheasta nach mór thart. Beidh tú in ann leas a bhaint ansin as seirbhísí cliste nua a bheidh á gcur ar fáil ag soláthraithe leictreachais.

Cén chaoi ar féidir liom teacht ar sheirbhísí cliste?

Beidh tú in ann teagmháil a dhéanamh le do sholáthraí leictreachais reatha nó le haon chomhlacht eile soláthair leictreachais chun a fháil amach cé na seirbhísí cliste is féidir leo a chur ar fáil duit.

An gá dom íoc as mo mhéadar nua?

Ní ghearrfar aon táille bhreise ort as uasghrádú do mhéadair. Amhail cláir eile uasghrádaithe méadar, tá an costas san áireamh sna táillí a íocann tú cheana féin as an líonra leictreachais a úsáid.

Cén chaoi ar féidir liom mo mhéadar a léamh?

Ar scáileán taispeána digiteach do mhéadair chliste, taispeántar do léamh méadair reatha i gcilceavatuairanta (kWh).

Leis an méadar nua a léamh, breac síos na figiúirí a thagann roimh “kWh” ar an scáileán, ó chlé go deas, agus ná fág amach aon uimhreacha.

Tá tuilleadh eolais maidir le cén chaoi scáileáin bhreise do mhéadair a léamh le fáil ag

www.esbnetworks.ie/smartmeter, áit a bhfeicfidh tú ár bhfíseán ‘Cén Chaoi do Mhéadar a Léamh’.





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Sonraí teagmhála ESB Networks

Líne Theileafóin maidir leis an Méadar Cliste
1800 928 123 / 01 698 5005

Líne Éigeandála ESB Networks
– Ar Oscailt 24 Uair an Chloig:
1800 372 999 / 021 238 2410

R-phost: esbnetworks@esb.ie

Gréasán: esbnetworks.ie/smartmeter

