

# CONSULTATIONS

## Planned ESB Networks public consultations for 2022

Consultation	Objective	Mechanism	Timing	Audience
ESB Networks Engagement Strategy and Plan 2022	Seek feedback on ESB Networks' proposed engagement strategy and plan for 2022 such that it is fully informed and shaped by both our business and stakeholders needs	ESB Networks Consultation	Q1 2022	All
Innovation in ESB Networks Consultation - Innovation for a Clean Electric Future	Consultation to share information and garner feedback on ESB Networks' innovation strategy, projects and activities	ESB Networks Consultation	Q1 2022	All
Innovation - Radical Ideas/Projects - Consultation or Procurement Process	Consultation to generate and select a small number of "radical" innovation ideas and/or projects, at lower technology readiness levels than the current incremental and breakthrough innovation projects	ESB Networks Consultation	Q2 2022	Academics and startups
ESB Networks Report on Stakeholder Engagement in 2021	Describe and capture our stakeholder engagement approach and activities during 2020 and seek stakeholder views and feedback on our engagement performance for 2021	ESB Networks Consultation	Q1 2022	All
ESB Networks Strategic Engagement Framework	Seek feedback on our updated Strategic Framework which will include metrics for measuring the impact of our stakeholder engagement; a process for closing the feedback loop with our stakeholders; a process for improving the output focus of our engagement activities	ESB Networks Consultation	Q1 2022	All
Distribution Annual Performance Report 2021	Seek stakeholder feedback on Distribution Annual Performance Report 2020	ESB Networks Consultation	Q3 2022	All
Joint TSO and TAO Investment Planning and Delivery Report 2021	Seek stakeholder feedback on TSO and TAO Electricity Transmission Performance Report 2020	ESB Networks/ EirGrid Consultation	Q3 2022	All
Joint TSO and TAO Electricity Transmission Performance Report 2021	Seek Stakeholder feedback on TSO and TAO Investment Planning and Delivery Report 2020	ESB Networks/ EirGrid Consultation	Q3 2022	All
CRU Network Tariff Review	CRU is undertaking a programme of work to review the structure of network tariffs and ensure they are fit for purpose and best serve customer interests now and into the future	Input to CRU led Consultations	Q1 - Q4 2022	All
National Network, Local Connections Programme	In Q4 2021, the National Network, Local Connections Programme consulted on proposals to inform the direction of the programme. After receiving 24 responses, recommendations were applied and 9 consultation delivery plans were published and issued to the CRU. Find on website here: <a href="https://www.esbnetworks.ie/who-we-are/national-network-local-connections-programme/our-consultations">https://www.esbnetworks.ie/who-we-are/national-network-local-connections-programme/our-consultations</a>	ESB Networks Consultation	Q1 - 2022	All
National Network, Local Connections Programme	To inform the approach the programme is taking on Flexible Service Offering a selection of stakeholders from supply, aggregators, demand side response, large energy users were consulted	Engagement Sessions with key stakeholders on market design products	Q1 - 2022	All
National Network, Local Connections Programme	Consultation on Multi Year Plan	Engagement Sessions & open call for response	Q3/Q4 2022	All
Smart Metering Programme	Customer sentiment and satisfaction surveys for the programme	Customer sentiment surveys throughout the year. Track customer satisfaction with the meter installation process	Quarterly	Members of the public / Customers who have had a smart meter installed
ESB Networks Engagement Strategy and Plan 2023	Seek feedback on ESB Networks' proposed engagement strategy and plan for 2023 such that it is fully informed and shaped by both our business and stakeholders needs	ESB Networks Consultation	Q4 2022	All

# PUBLICATIONS

## Reports/information booklets/data sharing on ESB Networks website

Publication	Objective	Mechanism	Timing	Audience
ESB Networks Strategy to 2030	ESB Networks' strategy to 2030, which sets a broad framework for how we intend to navigate the next ten years, delivering on the government Climate Action Plan	ESB Networks Publication	Q2 2022	All
Stakeholder Newsletter	To provide regular updates and overview of engagement activities/opportunities between ESB Networks and stakeholders	Quarterly newsletter emailed to relevant stakeholders and prompt on ESB Networks website to subscribe	Quarterly	All
Innovation Consultation Response Paper	To provide ESB Networks response to feedback received on the Innovation Consultation	Publication on ESB Networks' website	Q1 2022	All
18 Month Innovation Programme	To share our rolling 18 Month Innovation Programme that aligns with ESB Networks strategic objectives and our commitment to the Climate Action Plan targets	Bi-Annual Publication on ESB Networks' Website	Q2 2022 & Q4 2022	All
Innovation Project Reports	Share learnings and benefits from our Innovation projects through the publication project progress and Close-Out reports	Publication on ESB Networks' Website	On-going	All
Dingle Project Report	Share insights, observations and learnings from technical trials and engagement initiatives with trial participants and local community groups	Publication on ESB Networks' Website Topic-specific webinars	Q2 2022 & Q3 2022	All
Dingle Project Data	Anonymised data from the technical trials will be made available to interested parties for research purposes.	Solution will be provided to enable data access	Q3 2022	Research Performing Organisations
Joint TSO and TAO Investment Planning and Delivery Final Report 2021	Final CRU Approval on TSO and TAO Investment Planning and Delivery 2020	Publication on ESB Networks' website	Q3 2022	All
Joint TSO and TAO Electricity Transmission Performance Final Report 2021	Final CRU Approval on TSO and TAO Electricity Transmission Performance Report 2020	Publication on ESB Networks' website	Q3 2022	All
National Network, Local Connections Programme	In Q4 2021, the National Network, Local Connections Programme consultate on proposals to inform the direction of the programme. After receiving 24 responses, recommendations were applied and 9 consultation delivery plans were published and issued to the CRU. Find on website here: <a href="https://www.esbnetworks.ie/who-we-are/national-network-local-connections-programme/our-consultations">https://www.esbnetworks.ie/who-we-are/national-network-local-connections-programme/our-consultations</a>	ESB Networks Consultation	Q1 - 2022	All
	Updated video to 'How to Read Your New Meter' to help customers read their new meter and support the provision of new smart services from electricity suppliers	Video uploaded on ESB Networks' website	On-going	Customers, supplier's stakeholders
Public Safety Strategy	Inform and educate the public about safe behaviours in relation to the electricity distribution network	Publication on ESB Networks' website	On-going	All
Heat Map of available Capacity	Provide an indication of available network capacity for new demand and generation customers	Interactive map on ESB Networks' website	On-going	All
Community-led renewable energy projects guidebook	Increase customer knowledge of the connection process, CRU policies and to highlight the lower barrier to entry for community-led projects	On-going Publication on ESB Networks' website	On-going	All
Annual Environmental Performance Report 2021	Annual Summary of information on the environmental and sustainability aspects of our business	Publication on ESB Networks' website	Q2 2022 (June)	All
Publishing of Contestable Specifications for the Renewable Industry	Sharing of technical knowledge with renewable customers to advance industry's understanding of ESB Networks key construction requirements for renewable customer connections	Publication on ESB Networks' website	Commenced Q1 2022, Enduring and On-going process	Renewable Industry



# PATHWAYS TO ENGAGEMENT

## Planned ESB Networks meetings, forums, working groups, events and webinars 2022

Title	Objective	Mechanism	Timing	Audience
Customer and Society Panel	Provide an opportunity for a critical external perspective (and sounding board) on our business planning and engagement activities and enable us to consider feedback and suggestions	Bi-annual meeting	Q2 & Q4 2022	Domestic, Vulnerable, Business, large industry, Suppliers and Generators, Major Renewables, Sustainability, Community and Climate, Safety, Emergency response, Infrastructure development, Housing, Farming, Academia (Skills, Youth)
Innovation Panel	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects and activities	Bi-annual meeting	Q2 & Q4 2022	Energy Flexibility and Storage Bodies, Academic/Research, Industry Consultants Renewable Electricity Sector, Energy Agencies/Authorities, Equipment/Systems Manufacturers, Electricity Suppliers, Renewable Electricity Sector, Utility/TSO
ESB Networks Distribution Outage Programme (DOP)	Provide customised outage programme information for 2022 to each HV connected customer	Bilateral meetings and email notification	Q1 2022	All HV connected customers
ESB Networks Annual Conference	Provide high level engagement opportunity on ESB Networks' business strategy and plans	Physical/hybrid conference dependent on public health restrictions	Q3 2022	All
Innovation Spring and Autumn Series of Webinars	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes	Series of targeted interactive webinars as informed by stakeholders	Q2 and Q4 2022	All
Distribution Code Review Panel (DCRP)	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP). The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO	Quarterly meetings	Q1 – Q4 2022	Members of the DCRP - representative of various types of Users of the Distribution System, plus the DSO, TSO and the CRU
Smart Metering Programme	Industry engagement: > Industry Liaison Group (ILG) > Communications & Engagement Working Group (CEWG)	Conference calls	Monthly meetings	CRU, DECC, SEAI & electricity suppliers
	Working groups: > Smart meter technical working group > One-to-one engagement sessions with industry participants to support Phase 2 of the programme	Ongoing meetings	Q1 – Q4 2022	Industry participants
	Customer engagement: > Direct communication – customers whose meter are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries	Letters/ information booklet/Written responses	Area by area in advance of local deployment	Customers whose meters are scheduled to be upgraded. Individual customers
	"Public awareness & stakeholder engagement: > Awareness campaign via targeted media campaigns supported by updates on our website > Briefings to national and local elected representatives and other stakeholders	Multi-channel approach Programme briefings	Q1 – Q4 2022	All
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction	Quarterly meetings	January, April, July	CIF, HSA, LGMA, Engineers Ireland, SOLAS, Government Departments
Farm Safety Partnership Advisory Committee	Promote best practice of farm electricity safety in farming	Quarterly meetings	January, March, May, June, July	Teagasc, FBD, HSA, Department of Agriculture
Safety Joint Utility Forum	Share safety best practice and learnings across utilities	Bi-annual meeting	Monthly	Public utilities, GNI, EIR, Irish Water
FlexTech (Flexible Technology Integration Initiative)	Remove barriers to renewable integration across five work streams i.e. Hybrid, Storage, Large Energy Users, Demand Side Management, Small Scale and Renewable Generation	Regular monthly meetings or more frequent dependent on project/work stream engagement	Monthly	EirGrid, NIE Networks, SONI (Plus, engagement with Industry and CRU through separate planned forums)
Community – led Renewables Energy Liaison Panel	Introduce the initiatives being provided by ESB Networks to assist community-led renewable energy projects	Regular engagement with stakeholders in relation to the connection of community-led renewable energy projects, (website, FAQ dedicated email)	(Plus, engagement with Industry and CRU through separate planned Forums)	Renewable Energy sector / communities
Enduring Connection Policy Industry Body Updates	Present progress to date on Enduring Connection Policy and application window openings	MS Teams Meeting	Q2 & Q4	Renewable Energy Industry Body Representatives
Lean Connections Project Engagement	Engagement with key stakeholder groups on the development of the Lean Connections Project	Bilateral meetings, workshops and webinars	Ongoing	All
Customer Clinics - for generator customers applying for ECP2.3	Give customers an opportunity to discuss potential connection options and high level costs pre making an application under ECP2.3	Dedicated customer meetings	Q3 2022	Generator customers looking to make a grid application
Launch MiniGeneration pilot for renewable self-consumer installing 51kVA-200kVA	Develop and pilot a streamlined grid connection pathway for export connections for renewables self-consumers from 51kVA to 200kVA	Webinar	Q3	All
Customer Experience Focus Groups	To test various customer experience initiatives and advertising campaigns	Workshops	Q1 - Q4	All
SEAI Energy Show	Provide high level engagement opportunity on ESB Networks' business strategy and plans	Physical event (two-day)	Q1	All
Strategic level quarterly meetings with WEI and ISEA	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback	MS Teams Meeting	Q1 - Q4	Renewable Industry
National Network, Local Connections Programme - Advisory Council	Industry engagement: Following from feedback from the National Network, Local Connections Programme Consultation in Q4/2021 an Advisory Council has been initiated - invitations issued in May 2022 and will be stood up and engaged with over the course of the year	Meeting	Q2 - Q4, 2022	Cross section of stakeholders
National Network, Local Connections Programme - Market Design	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings gave insight and informed the direction the market services will take	1:1 Meetings	Q1, 2022	Suppliers, Aggregators, Large Energy Users
National Network, Local Connections Programme - Bilateral	Bilaterals with stakeholders who requested more engagement with the programme has been initiated	Bilateral meetings	Q1 - Q4, 2022	Various Stakeholders across Demand, Generation, Customer, Society, Technology and Academia
National Network, Local Connections Programme - Partnership	Partnership with SEAI on the SEAI National Energy Research Development and Demonstration (RD&D) Funding Programme	Partnership	Q2, 2022	Partnership with SEAI, target stakeholders is anyone with an interest in Funding for Energy Research Projects
National Network, Local Connections Programme - Partnership	EirGrid Citizens Energy Roadshow	Partnership	Q2, 2022	The National Network, Local Connections Programme joined our colleagues in EirGrid to support the Citizens Energy Roadshow (Donegal Town and Letterkenny)
National Network, Local Connections Programme - Piloting	Piloting Engagement across the 6 pilots will happen over the course of 2022 via a suite of activity from officially procurement notification to local community engagement	Mix	Q1 - Q4, 2022	Cross section of stakeholders
National Network, Local Connections Programme - Piloting	Pilot 1: Official Procurement & Recruitment	Official Procurement	Q1 2022	Industry participants
National Network, Local Connections Programme - Piloting	Pilot 4: Open Call to discuss industry potential projects	Meeting	Q2, 2022	Industry participants with RESS contracts in place
National Network, Local Connections Programme - Piloting	Pilot 6: Focus Groups to support understanding how to embed a community proposition were activated	Focus Groups	Q1/Q2 2022	Cross section of general public
Climate Action Plan 2021 (Activity mandated for ESB Networks' National Network, Local Connections Programme to deliver with various stakeholder involvement	As set out in Action 101 in the Climate Action Plan a suite of activity involving various stakeholder will be delivered over the course of 2022	Mix	Q1 - Q4 2022	Cross section of stakeholders