



NETWORKS

# YOUR NEW SMART METER

Find out more at [esbnetworks.ie/smartmeter](https://esbnetworks.ie/smartmeter)



## **CONNECTING A CLEAN ELECTRIC FUTURE, METER BY METER.**

We would like to thank you for your cooperation and patience while we installed a new smart meter at your property.

### **The benefits of your new smart meter**

Smart meters bring benefits to customers, the environment and the economy. Your smart meter gives you greater control over your electricity consumption by allowing you to access new smart services offered by electricity supply companies.

Smart services include Time-of-Use tariffs which provide you with more information about your electricity usage, and allow you to make best use of your electrical appliances by moving some of your consumption to times of the day when electricity is cheaper.

Shifting some usage away from the peak hours (5pm – 7pm) also reduces the need for the electricity grid to use additional power generation to meet higher demand at that time.

### **Time-of-Use tariffs**

Your smart meter facilitates Time-of-Use tariffs which are available from all electricity supply companies.

A Time-of-Use tariff is a smart service that means the cost of electricity changes depending on the time of day. This gives you the option to use energy at cheaper and/or greener times.

The rates charged at different times of a day are set by each electricity supply company.

### **What's next?**

We will inform your electricity supplier that your meter has been upgraded.

Over the next 30 days, your meter will establish its connection to our secure communications network. When this is successfully completed, your meter will begin sending its readings automatically to us, which significantly reduces the need for estimated bills.

### **How do I activate smart services?**

Once your meter has established its connection, you should contact your electricity supplier directly to enquire about their smart services, and discuss the most appropriate Time-of-Use tariff for you.

## How do I read my meter?

The digital display screen on your smart meter shows your current meter reading in kilowatt-hours (kWh). To read the new meter, note the figures on the screen before “kWh” from left to right, including all digits.

Further information on how to read your meter's additional screens is available at [esbnetworks.ie/smartmeter](https://www.esbnetworks.ie/smartmeter) where you will find our 'How to Read your Meter' video.





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**ESB Networks Contact Details**

Smart Meter Telephone Line  
1800 928 123 / 01 698 5005

ESB Networks 24-hour Emergency:  
1800 372 999 / 021 238 2410

Email: [esbnetworks@esb.ie](mailto:esbnetworks@esb.ie)

Web: [esbnetworks.ie/smartmeter](http://esbnetworks.ie/smartmeter)





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# DO MHÉADAR CLISTE NUA

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## Cén chaoi ar féidir liom mo mhéadar a léamh?

Ar scáileán taispeána digiteach do mhéadair chliste, taispeántar do léamh méadair reatha i gcileavatuairanta (kWh). Leis an méadar nua a léamh, breac síos na figiúirí a thagann roimh “kWh” ar an scáileán, ó chlé go deas, agus ná fág amach aon uimhreacha.

Tá tuilleadh eolais maidir le cén chaoi scáileáin eile do mhéadair a léamh le fáil ag [esbnetworks.ie/smartmeter](https://www.esbnetworks.ie/smartmeter), áit a bhfeicfidh tú ár bhfíseán ‘Cén Chaoi do Mhéadar a Léamh’.



## **DO DO NASCADH LE SAOL GLAN LEICTREACH - MÉADAR AR MHÉADAR.**

Is mian linn buíochas a ghabháil leat as ucht comhoibriú linn agus as bheith foighneach linn fad agus a bhí méadar cliste nua á shuiteáil againn i d'áitreach.

### **The benefits of your new smart meter**

Is iomaí buntáiste a bhaineann le méadair chliste don chustaiméir, don chomhshaol agus don gheilleagar araon. Tugann do mhéadar cliste smacht níos fearr duit ar do thomhaltas leictreachais trí lígean duit rochtain a fháil ar sheirbhísí cliste nua a thairgeann comhlachtaí soláthair leictreachais.

I measc na seirbhísí cliste seo tá taraifí 'Am Úsáide' a thugann tuilleadh faisnéise duit faoi d'úsáid leictreachais agus a ligeann duit an úsáid is fearr a bhaint as d'fhearaís leictreachais trí chuid de do thomhaltas a bhogadh chuig na hamanna den lá a mbíonn leictreachas níos saoire.

Má aistrítear cuid den úsáid amach ó na buaicuaireanta (5i.n. – 7i.n.) laghdaítear freisin an gá le giniúint fuinnimh ar an eangach leictreachais chun freastal ar an éileamh níos airde ag na hamanna sin.

## **Taraifí Ama Úsáide**

Tá do Mhéadar Cliste nua in ann do tháillí Ama Úsáide, ar táillí iad atá ar fáil ó gach comhlacht soláthair leictreachais.

Is seirbhís chliste í taraif Ama Úsáide a chiallaíonn go n-athraíonn costas an leictreachais ag brath ar an am den lá. Tugann sé seo an rogha duit fuinneamh a úsáid ag amanna níos saoire, amanna níos glaise.

Socraíonn gach comhlacht soláthair leictreachais na rátaí a ghearrtar ag amanna éagsúla den lá.

### **Céard í an chéad chéim eile?**

Cuirfimid in iúl do do sholáthraí leictreachais go bhfuil uasghrádú déanta ar do mhéadar.

Faoi cheann 30 lá, beidh nasc déanta ag do mhéadar lenár líonra slán cumarsáide. Nuair a bheidh sé seo críochnaithe go rathúil, tosóidh do mhéadar ag seoladh a chuid léamha go huathoibríoch chugainn, rud a laghdóidh go mór an gá le billí measta.

### **Cén chaoi ar féidir liom seirbhísí cliste a ghníomhachtú?**

Nuair a bheidh a nasc bunaithe ag do mhéadar, ba chóir duit teagmháil dhíreach a dhéanamh le do sholáthraí leictreachais chun fiosrú a dhéanamh faoina seirbhísí cliste agus an taraif Ama Úsáide is oiriúnaí duit a phlé.



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### **Sonraí teagmhála ESB Networks**

Líne Theileafóin maidir leis an Méadar Cliste  
1800 928 123 / 01 698 5005

Líne Éigeandála ESB Networks  
– Ar Oscailt 24 Uair an Chloig:  
1800 372 999 / 021 238 2410

R-phost: [esbnetworks@esb.ie](mailto:esbnetworks@esb.ie)

Gréasán: [esbnetworks.ie/smartmeter](https://esbnetworks.ie/smartmeter)

