

# PATHWAYS TO ENGAGEMENT

Planned ESB Networks meetings, forums, working groups, events and webinars in 2023

<b>PATHWAY</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>ESB Networks Business Strategy to 2030 - launch event and mix of focussed engagement events with various stakeholder groups</b>	Provide high level engagement opportunity on ESB Networks' business strategy and plans to 2030	Physical/hybrid events dependent on public health restrictions. More details to be provided in January 2023	Q1 and Q2 2023
<b>ESB Networks Distribution Outage Programme (DOP)</b>	Provide customised outage programme information for 2022 to each HV connected customer	Bilateral meetings and email notification	Q1 2023
<b>Critical Customer System Security Engagement</b>	Ongoing engagement with critical infrastructure customers to whom security of supply is deemed critical	Meetings/webinars	Q1 2023
<b>System Security Engagement with Large Energy Users</b>	Ongoing engagement with those customers who provide Voluntary Demand Reduction (VDR) and Mandatory Demand Curtailment (MDC) services	Meetings/webinars	Q1 2023
<b>Distribution Code Review Panel (DCRP)</b>	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP). The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO	Quarterly meetings	Q1 – Q4 2023
<b>Innovation Panel</b>	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects and activities	Bi-annual meeting	Q2 and Q4 2023
<b>Customer and Society Panel</b>	Provide an opportunity for a critical external perspective (and sounding board) on our business planning and engagement activities and enable us to consider feedback and suggestions	Bi-annual meeting	Q2 and Q4 2023
<b>Innovation Spring and Autumn conference/webinar</b>	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes	Physical/hybrid conference dependent on public health restrictions	Q2 and Q4 2023
<b>Renewables Hubs Policy and Pilot development</b>	To review and propose modifications to connection policy to optimise the grid connection of renewable projects through the piloting of "renewable hubs" (areas of the network where there are clusters of renewable projects)	Mix of webinars, workshops, and pilots	Q2-Q4 2023
<b>Screening Process for connection of EV Charging Infrastructure Developers</b>	To develop a screening process is to enable our customers to electrify, more specifically to enable the EV Charging Infrastructure Developers to make informed decisions regarding the development of public charging infrastructure	Webinar in conjunction with ZEVI	28th March 2023

# PATHWAYS TO ENGAGEMENT cont'd

Planned ESB Networks meetings, forums, working groups, events and webinars in 2023

<b>PATHWAY</b>	<b>OBJECTIVE</b>	<b>MECHANISMS</b>	<b>TIMING</b>
<b>Smart Metering Programme</b>	Industry engagement: > Industry Liaison Group (ILG) > Communications and Engagement Working Group (CEWG)	Conference calls	Monthly meetings
	Working groups: > Smart meter technical working group > One-to-one engagement sessions with industry participants to support Phase 2 of the programme	Ongoing meetings	Q1 – Q4 2023
	Customer engagement: > Direct communication – customers whose meter is scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries	Letters/information booklet/ Written responses	Area by area in advance of local deployment
	Public awareness and stakeholder engagement: > Awareness campaign via targeted media campaigns supported by updates on our website > Briefings to national and local elected representatives and other stakeholders	Multi-channel approach Programme briefings	Q1 – Q4 2023
<b>Customer Experience Focus Groups</b>	To test various customer experience initiatives and advertising campaigns	Workshops	Q1 – Q4 2023
<b>Construction Safety Partnership Advisory Committee</b>	Promote best practice of electricity safety in construction	Quarterly meetings	January, April, July
<b>Farm Safety Partnership Advisory Committee</b>	Promote best practice of electricity safety in farming	Quarterly meetings	January, March, May, June, July
<b>Safety Joint Utility Forum</b>	Share safety best practice and learnings across utilities	Bi-annual meeting	Monthly
<b>Retail Market Services - Industry Governance Group</b>	Represent ESB Networks at the IGG in conjunction with our SMART project colleagues	Meetings/conference calls	Monthly Ad hoc
<b>Community - led Renewables Energy Liaison Panel</b>	Point of contact for informing on initiatives being provided by ESB Networks to assist community-led renewable energy projects in relation to the connection to the distribution network	Website guides, FAQ dedicated email, plus, engagement with Industry and CRU through separate planned Forums	Ongoing
<b>Enduring Connection Policy Industry Body Updates</b>	Present progress to date on Enduring Connection Policy and application window openings	Webinar and ongoing engagement	Q3 2023
<b>Lean Connections Project Engagement</b>	Engagement with key stakeholder groups on the development of the Lean Connections Project	Bilateral meetings, workshops and webinars	Ongoing
<b>Strategic level quarterly meetings with renewable energy industry representative bodies</b>	Knowledge sharing high level engagement opportunity on ESB Networks' business strategy and plans and gain renewable industry insights and feedback	Meeting	Q1 – Q4 2023

# PATHWAYS TO ENGAGEMENT cont'd

Planned ESB Networks meetings, forums, working groups, events and webinars in 2023

PATHWAY	OBJECTIVE	MECHANISMS	TIMING
<b>National Network, Local Connections Programme - Advisory Council</b>	Industry engagement: Following from feedback from the National Network, Local Connections Programme Consultation in Q4/2022 an external Advisory Council has been initiated to ensure that stakeholders have early and ongoing transparency of programme developments and an opportunity to shape the direction of the programme	Meeting	Q2 - Q4 2023
<b>National Network, Local Connections Programme - Market Design</b>	Flexibility Service Offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings gave insight and informed the direction the marker services will take	1:1 Meetings	Q1 2023
<b>National Network, Local Connections Programme - Bilateral</b>	Bilaterals with stakeholders who requested more engagement with the programme have been initiated	Bilateral meetings	Continuous
<b>National Network, Local Connections Programme - Partnership</b>	Partnership with SEAI on the SEAI National Energy Research Development and Demonstration (RD&D) Funding Programme	Partnership	Q2 2023
	EirGrid Citizens Energy Roadshow. 12 completed in 2022. NN,LC commit to presenting at all roadshows in 2023	Partnership	Q2 2023
<b>National Network, Local Connections Programme - Piloting</b>	Piloting engagement across the 6 pilots will happen over the course of 2023 via a suite of activity from officially procurement notification to local community engagement	Mix	Q1 - Q4 2023
	Pilot 3b: Official Procurement and Recruitment	Official Procurement	Q1 2023
	Pilot 4: 1:1 meetings with all Projects that satisfy the criteria for pilot 4	Meetings	Q1 2023
	Pilot 6: Work with Pilot 6 Pledge partners on case studies	Meetings	Q1 2023
<b>National Network, Local Connections Programme - Governance</b>	Host 4 Advisory Council Meetings	Stakeholder Meetings	Q1 - Q4 2023
<b>National Network, Local Connections Flexibility Multi-year plan 2024 onwards</b>	Annual Consultation requesting feedback on delivery of progress against approved plan	Roundtable sessions mid consultation to address any queries regarding the plan	Q2 2023
<b>National Network, Local Connections 15-20% Flexible System Demand Strategy</b>	Public Consultation on strategy to address 15-20% Flexible System Demand targets	Cross Industry sessions to align NN,LC strategy with other stakeholders involved in CAP '23 deliverables	Q2 2023



## PATHWAYS TO ENGAGEMENT cont'd

Planned ESB Networks meetings, forums, working groups, events and webinars in 2023

PATHWAY	OBJECTIVE	MECHANISMS	TIMING
<b>Zero Emission Vehicles Ireland (ZEVI) Board and working Groups</b>	ESB Networks is a key board member of ZEVI which is now the one-stop shop for expertise, support and funding to support the electrification of transport in Ireland	Mix of meetings/conference calls /working groups	Ongoing
<b>Generator Customer Connection Clinics</b>	Give customers an opportunity to discuss potential connection options and high level costs before making an application for connection to the distribution network	Customer meetings	Q4 2023

